

Cross-Cutting: Family and Consumer Partnership (FCP) Program

Objective 7.1: Increase the proportion of MCH-led activities with a defined program plan for family and consumer partnership (FCP) to 75% by 2025.

Activities During Federal Fiscal Year 2023

Family and Consumer Engagement Implementation Toolkit: The Family and Consumer Engagement Implementation Toolkit (FCP Toolkit) document was developed in partnership with our Family Advisory Council during FY21-22, further development and design of the toolkit was done in partnership with KU-CPPR. The document was originally published on the KansasMCH.org website, in June 2022, during FY23 we met regularly with the web developers to create a more comprehensive and interactive toolkit webpage. The full webpage for the [FCP Toolkit](#) went live at the end of August 2023. There are additional tools and one-page information sheets still under development that will be added into this toolkit.



Engaging Families and Consumer in Program Planning, Implementation, and Evaluation

Toolkit

Title V Maternal and Child Health Services
Kansas Department of Health and Environment



Technical Assistance Activities: With the further development of the FCP Toolkit and feedback from our Aid to Local MCH Grantees on their annual applications with requests for Technical Assistance, the Technical Assistance for FCP related work is under development. Key topics brought up in the annual application include:

- How to engage with those with lived experience to gain their input/feedback
- Evaluation
- Starting a Family Advisory Board

Look to the plan for FY25 for more information on how this will be developed.

Plans for Federal Fiscal Year 2025

Family and Consumer Engagement Implementation Toolkit: The [Family and Consumer Engagement Toolkit](#) was developed with cross-system and cross-sector implementation in mind. The toolkit is available for all Kansas organizations and communities to utilize. Title V is currently seeking examples from local and state efforts to include in the toolkit, inviting agencies and organizations to share their engagement strategies, activities, and lessons learned. The goal is to utilize the outline published in June 2022, to highlight best practices and innovative ideas. This tool is not designed to be a 'guide' per se, as efforts will vary from community to community and should be tailored to each target population.

The toolkit is organized by Levels of Family Engagement and can be accessed as individual pages or downloaded as a complete document. Each section of the document includes benefits, strategies, tips for meaningful engagement, and a summary. The pages on the website will supply additional tools and tip sheets for each section. The levels are:

- Engaging for Input, Feedback, or Buy-In: The foundation for partnership and each subsequent "level" of engagement builds upon this foundation, supporting purposeful, meaningful, and mutually beneficial partnerships with those served. Strategies include surveys, focus groups, and interviews.
- Engaging in Advisory Roles: Prioritizing the experiences of those served and taking their input under advisement demonstrates that a program is committed to providing person- or family-centered services. Strategies include strategic planning community events, committees/work groups, and councils/boards.
- Engaging in Leadership Roles: At this level, the shift from 'engagement' to 'partnership' has been fully realized and the commitment to family-centered care and services has been institutionalized. Strategies include having families assist with community presentations and engagement activities, advisory governance or formal leadership roles within the organization, and paid contractors/consultants.

During the 2025 plan year, the Family Systems Consultant will continue to work through information and feedback gathered by the Family Advisory Council (FAC) to help create supporting documents and tip sheets for the FCP toolkit. The development of these documents includes tips for: Survey pros/cons and tips, Coffee Chats – what to know, community listening sessions, in-person events, virtual events, creating advisory roles, leadership programs in Kansas (for families, developing a new family/consumer leadership role, and considerations for building a family/consumer council. Additionally, the Family Systems Consultant will work to support communities with training, education, and problem-solving to help them as they integrate family voice into their programs more fully.